Multidimensional Staff Assessment Model (MSAM) *

Directions. The participant may use a variety of self-assessment tools (i.e., ProQOL, NAQ-R, etc.) to identify potential problems and develop plans to address the challenges noted for the individual, team or organization. By noting the various levels assessed (i.e., burnout, bullying, compassion satisfaction, etc.) the participant can quickly see high risk areas that need to be considered.

Multidimensional Staff Assessment Model (MSAM)

Level of Perceived Burnout

Ineffective Zero Tolerance Culture

Level of Perceived Bullying

LOW

MEDIUM

HIGH

Ineffective Supervisor - Staff Relationship

Level of Perceived Compassion Fatigue

Level of Social Support *

Negative / Hostile Work Environment